

## **ARTICLE 1: Application of general conditions of sale**

These general conditions of sale apply to the services provided by the institution.

These general terms of sale are available on the site of the hotel " Le Glacier " and sent to the customer at the same time as the proposal of reservation.

When booking therefore implies the customer's full and unconditional acceptance to these terms to the exclusion of any other document such as leaflets, commercial documents, etc.

## **ARTICLE II: booking - Deposit**

The customer has to confirm his reservation by mail or e-mail accompanied with a payment of deposit by credit card equivalent to 50 % of the amount of the stay for an equal or upper stay in 2 nights and 100 % of the amount of the stay for a stay of 1 night.

For lack of payment, the establishment does not confirm the reservation and does not guarantee the availability of spaces / rooms reserved.

## **ARTICLE III: booking Organization**

- Rooms: rooms will be put at the disposal of the beneficiaries from 4 pm and must be released the day of the departure at 10 am. Exceeding this period may be billed for an extra night.

- Breakfast: the customer has to command the number to have breakfast at the latest the day before, the hour limits 22 hours.

## **ARTICLE IV: Long stay**

In case of long stay (over a week), billing will be drawn weekly.

## **ARTICLE V: Editing services**

Any request of modification of the services with regard to the made reservation, will have to be sent in writing to the establishment.

The modification can be accepted and confirmed only according to the availability of the establishment at the time of the request.

## **ARTICLE VI: Total or partial cancellation**

Total cancellation: the change of date of the stay is considered a total cancellation and gives rise with care of the conditions of cancellation.

Until 15 days before the date of the beginning of the stay and whatever is the motive, the deposit will be kept and to cost on a next stay in the calendar year.

Less from 14 days to 3 days of the date of arrival, the deposit will not be paid off.

After this deadline, the reservation becomes one "No-show" (Commanded service not cancelled or cancelled unless 3 days by the arrival), the completeness of the total amount of the stay will then be asked you.

Partial cancellation: in the case of a shortened stay, a moved date of arrival, a modified number of people or fact modifying the booking contract of origin, the deposit

## **ARTICLE VII: dislodgement**

In case of force majeure, the establishment saves itself the possibility of making accommodate totally or partially the participants in a hotel of closeness and equivalent category for the services of the same nature, the expenses inherent to the transfer staying chargeable to the establishment, which cannot be looked for in payment for any complementary compensation

## **ARTICLE VIII: Price**

Rates are expressed in euros. Rates confirmed on the reservation request are firm until the end date of option exercise. After this time, they are subject to change depending on economic conditions. The applicable rates are then those in force on the day of the performance of the service. They will be modified if legislative and / or regulatory change that could result in price changes such as changes in the VAT rate, introduction of new taxes, etc.

## **ARTICLE IX: Promo Stay**

Promotions only on the Internet are not cumulative, not modifiable nor cancellable and are valid at specified prices and dates. Special conditions: the information about the customer's credit card is required to benefit from these promotions. Any modification or cancellation is impossible after booking. If canceled, the lump sum is paid in full.



#### **ARTICLE X: Payment method**

For the special offers and the reservations by BOOKING prepayment by bank card, the amount taken in guarantee amounts to the completeness of the stay

In all other cases, you will settle your stay directly to the hotel at the end of your stay.

The deposit will be deducted on the final invoice, for the initially planned period.

The balance of invoices as well as regulation of the extra ones (breakfasts, drinks, telephone, tourist tax ...) is payable at the reception the day before the departure.

Except as otherwise provided, no payment time is given.

Any settlement delay will give rise to the invoicing of equal late charges for 1 and a half time the current legal interest rate without preliminary formal demand.

#### **ARTICLE XI: Insurance - deterioration - breakage - flight**

The customer must ensure the care of property and equipment. A safe in the room is at its disposal. The client must inform the property of any damage he would cause. He is responsible for all damage caused through it and engages in case of damage to the premises made available (room, common areas such as swimming pool, jacuzzi, garden, living room, bathroom) to bear the costs of repair.

Any modification or cancellation is impossible after booking. If canceled, the lump sum is paid in full.

#### **ARTICLE XII: Recommendations**

The customer has to assure the guarding of his properties and materials.

The customer will have to inform the establishment of any degradation of which it would be originally. He is responsible for the set of the damage caused by his intermediary and makes a commitment, in case of degradation of the made available places, (the room, the common spaces such as lounge, toilets etc. ...) to support the costs of restoration.

#### **ARTICLE XII: Force majeure**

The property can be released from its obligations or suspend their execution if he is unable to take them because of the occurrence of a force majeure, in particular in case of total or partial destruction the establishment, strike etc ...